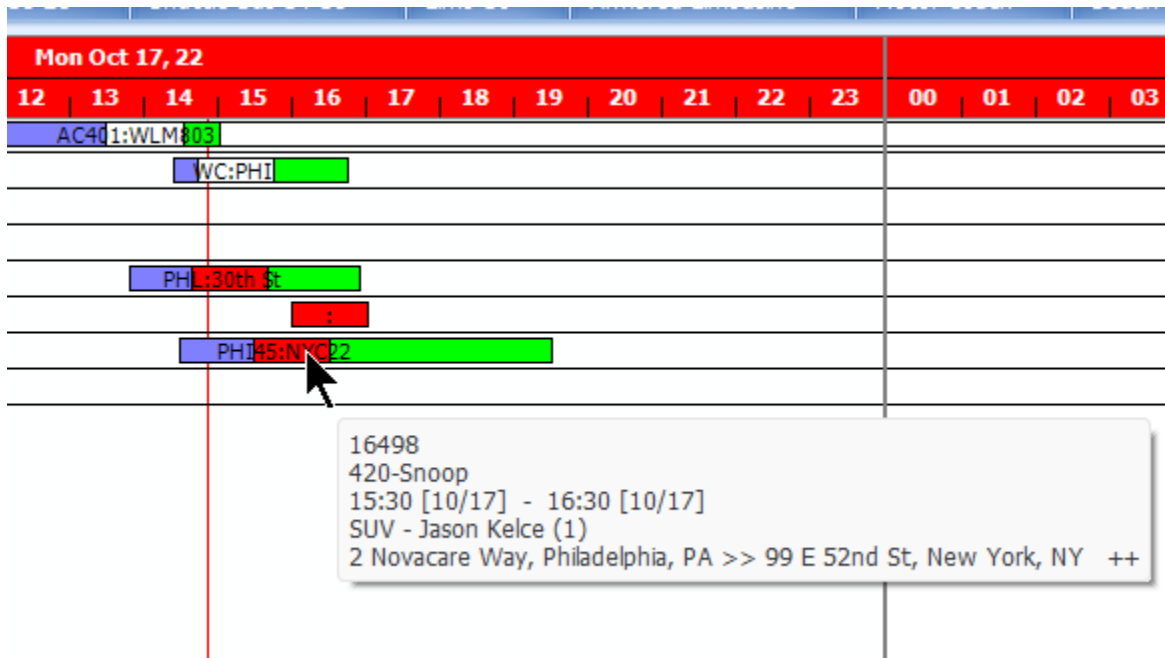# Tech Tip Tuesday—October 18, 2022

Trip Schedule ToolTips

For those of you who use the Trip Schedule, I'm sure you've noticed that when you hover over a particular trip, there is a box that pops up (we call it a "Tooltip") that shows certain information about the trip. The box appears for just a few seconds. See the example below.

Mon Oct 17, 22

| 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 00 | 01 | 02 | 03 |

AC401:WLM803

WC:PHI

PHL:30th St

PHI45:NYC22

16498
420-Snoop
15:30 [10/17] - 16:30 [10/17]
SUV - Jason Kelce (1)
2 Novacare Way, Philadelphia, PA >> 99 E 52nd St, New York, NY   ++

While all this info can be helpful, some people prefer a smaller box with less information, because it can be faster to read, and the box covers less of the screen. There is a (global) setting that controls what fields appear in the box.

Simply navigate to System Default Config->Dispatch/Scheduling Settings, and you can check (or uncheck) the fields you want to appear here. As you can see in the example below, we've unchecked some fields.

Dispatch / Scheduling Setting [x]   Trip Schedule (14:55:27)

- ☐ Change Trip Status To Unassigned If No Driver Or Vehicle
- ☑ When trip status is changed to UNASSIGNED, remove chauffeur and vehicle
- ☐ Change Trip Status Back To Assigned If There Are Any Major Changes
- ☑ Apply Previous Status On Arrival Time Changed
- ☐ Do Not Change Trip Status To Flight Time Change
- ☑ Display Agent Notes Indicator With TripID In Dispatch Grid
- ☑ Display Incident Report (IN) Indicator With TripID On Dispatch Grid
- ☑ Append Zip Code To City In PU/DO Info
- ☑ Refresh Dispatch / Scheduling Screen After Saving Trip
- ☐ Make Trip Row All White If Trip Is VIP
- ☐ Hide Current Time Zone Label On Farm-Out Dispatch Grid
- ☑ Activate Employee Scheduling List
  - ☑ All shifts will be Available except those marked Off Duty
- ☑ Do Not Show Chauffeurs With Restrictions When Assigning A Chauffeur To A Trip
- ☑ Suppress Time Stamp Window Local Time for Farm-Out Trips
- ☑ Prompt override when Farm Agreement Expired
- ☑ Warn when Farm Out Company does not list the Vehicle Type Ordered in Vehicle Inventory
- ☑ Confirm Before Page Trip Schedule & Dispatch

Dispatch ETA Warning Setup List

ETA Buffer From	ETA Buffer To	Color Code	ETA Type	
-240	-1	Black on Red	On The Way	New
0	10	Black on Yellow	On The Way	Edit
11	240	Black on Light Green	On The Way	Delete

ETA Format: Estimated Time Arrival [Minutes Early]

Flash Status on Dispatch Grid for trips that are not in the correct status with a cycle time of [1] seconds (0 to disable)

Long Trip Duration   [0] hours or longer.

Automatically mark Farm-Out On The Way trips to Done   [1] hours after dropoff

Automatically mark Farm-Out Arrived trips to Done   [1] hours after dropoff   } Set to 0 to Disable

Automatically mark Farm-Out Customer In Car trips to Done   [1] hours after dropoff

System checks farm-out status hourly.

Trip Schedule Tooltip Settings

- ☑ VIP   ☑ TripID   ☑ Chauffeur Info   ☑ PU Time - DO Time   ☐ Vehicle Type Info
- ☑ Passenger Info   ☐ Pickup Location   ☐ Dropoff Location   ☐ Trip Private Notes

Now, when you hover the mouse over the same trip, you see a smaller box with less info.

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| 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 2 |

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